British Gas

Mr George Eckford and others
4 Otters Brook
Bridgwater
TA5 2NT

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Here's your gas statement

Covering: 19 Jan 2023 to 18 Jul 2023
Statement date: 22 Jul 2023
Customer number: 851010589732

Your previous balance on 19 Jan 2023	**£31.34**
Total energy costs (including VAT)	£592.99
You've paid us	£624.36 CR
Your new balance on 18 Jul 2023	**£0.03 CR**

Money in your energy account
Sometimes you'll see money build up in your account. This happens for most customers and we use that money in the months you use a bit more energy. Don't worry, we'll check your payment plan twice a year to make sure you're not paying more than you need to.

Good news, you can pay a bit less

Your prices have changed, so we're reducing your monthly payments to £77.11 starting from 12 Aug 2023.

For tips on how to save energy at home visit
britishgas.co.uk/energysavingtips

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Your gas tariff:
Standard Variable

Paid by: Monthly Direct Debit
Tariff ends: No end date
Exit fee: Not applicable
Estimated annual usage: 10304.36 kWh
Estimated annual cost: £901.22

Compare our tariffs
You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

Have you got a question about your statement?

Search at britishgas.co.uk/billFAQs. You can also call us on 0333 202 9802, Mon-Fri from 9am to 5pm or live chat on the website.

Your account in detail

Your previous balance on 19 Jan 2023	£31.34

Total energy costs

Gas

Gas meter number: E6S05043181756

19 Jan 2023 - 31 Mar 2023	**3445.43kWh at 9.929p per kWh**	**£342.10**
	04803 - smart meter reading	
	05114 - estimated meter reading	
	311 gas units at 39.0 calorific value	
	Standing charge	**£19.53**
	72 days at 27.128p per day	
	1573.17kWh at 10.010p per kWh	**£157.47**
1 Apr 2023 - 25 Apr 2023	05114 - estimated meter reading at price change	
	05178 - smart meter reading	
	64 gas units at 39.0 calorific value	
26 Apr 2023 - 30 Jun 2023	05178 - smart meter reading	
	05256 - estimated meter reading	
	78 gas units at 39.0 calorific value	
	Standing charge	**£25.22**
	91 days at 27.720p per day	
1 Jul 2023 - 18 Jul 2023	**210.49kWh at 7.345p per kWh**	**£15.46**
	05256 - estimated meter reading at price change	
	05275 - smart meter reading	
	19 gas units at 39.0 calorific value	
	Standing charge	**£4.98**
	18 days at 27.720p per day	
19 Jan 2023 - 18 Jul 2023	**Total Gas costs**	**£564.76**
	Gas VAT at 5.00%	**£28.23**

Total gas costs (including VAT)	**£592.99**
Total energy costs (including VAT)	**£592.99**

Your payments

13 Feb 2023	**Direct Debit**	**£104.06 CR**
13 Mar 2023	**Direct Debit**	**£104.06 CR**
12 Apr 2023	**Direct Debit**	**£104.06 CR**
12 May 2023	**Direct Debit**	**£104.06 CR**
12 Jun 2023	**Direct Debit**	**£104.06 CR**
12 Jul 2023	**Direct Debit**	**£104.06 CR**

Total payments - Thank you	**£624.36 CR**
Your new balance on 18 Jul 2023	**£0.03 CR**

You're using more gas compared to this period last year:

5229.09 kWh
19 Jan 2023 - 18 Jul 2023

4932.11 kWh
19 Jan 2022 - 18 Jul 2022

You can also take a look at our energy efficiency tips and see what works best for you and your home visit:
britishgas.co.uk/energyefficiencyguide

Did you know?
Smart meters make bills more accurate. Yours sends us a reading every day.You can change the frequency at britishgas.co.uk/mydetails

Helpful contacts

Please let us know if you're unhappy with our service. You can:

- contact us at **britishgas.co.uk/energycomplaints**
- call us on **0333 202 9532** or
- write to us at: **PO Box 226, Rotherham S98 1PB**

If you have a complaint that we **haven't been able to resolve in 8 weeks**, you can contact the ombudsman:
ombudsman-services.org/energy
T: 0330 440 1624

Independent advice through Citizens Advice:
citizensadvice.org.uk/energy
T: 0808 223 1133

Your gas pipeline delivery network
visit: energynetworks.org

Your gas meter point reference number

93 54 42 04 04

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit **britishgas.co.uk/priority-service-register**

Scan this on a price comparison app to compare your tariff with others on the market

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